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**REPRESENTING UK FEDERATION OF
TOUR OPERATORS**

2nd International Fire Information Conference

May 2002

BRITISH AIRWAYS
HOLIDAYS

 **THE TRAVEL CLUB**
OF UPMINSTER ESSEX

 **Kosmar**

Airtours

 **KUONI**

First Choice

 **Thomson**

Inghams

 **Virgin**

Thomas Cook

jmc

 **COSMOS**

13 million holidaymakers
90% of UK package holidaymakers

LEGAL PERSPECTIVE

- **EU Package Travel Directive**
- **Corporate Manslaughter/Corporate Killing**
- **1986 EU Fire Safety Recommendations**
- **Non EU Destinations**



FTO FATAL ACCIDENT STATISTICS

Currently less than 5 per million ..
lower than the UK average

- 40% - traffic accidents
- 23% - sea drowning
- 14% - balcony falls (adults)
- 8% - pool drowning
- 7% - risk activities
- 0 - fire fatalities



CONSUMER PRESSURE

Press/TV/Pressure Groups

- **Weekend Watchdog, Holidays From Hell**
- **CSI, Holiday TravelWatch**
- **Holiday Which?**
- **Class Actions**



Thomson

SAFETY FIRST

- **Thomson programme since 1995**
- **Consultant audits**
- **Good practice guidelines**
- **Issues raised and resolved**
- **Achieving change / eliminating or minimising risk**

**Safety
First** 



Thomson

SAFETY FIRST

- **1995** - **3000 properties audited**
80,000 issues
- **1996/7** - **55% resolved**
- **1998** - **1,800 properties re-audited**
25,000 issues
- **2001** - **70% resolved**
- **2002** - **FTO audits**

Safety
First 

FTO STANDARDS

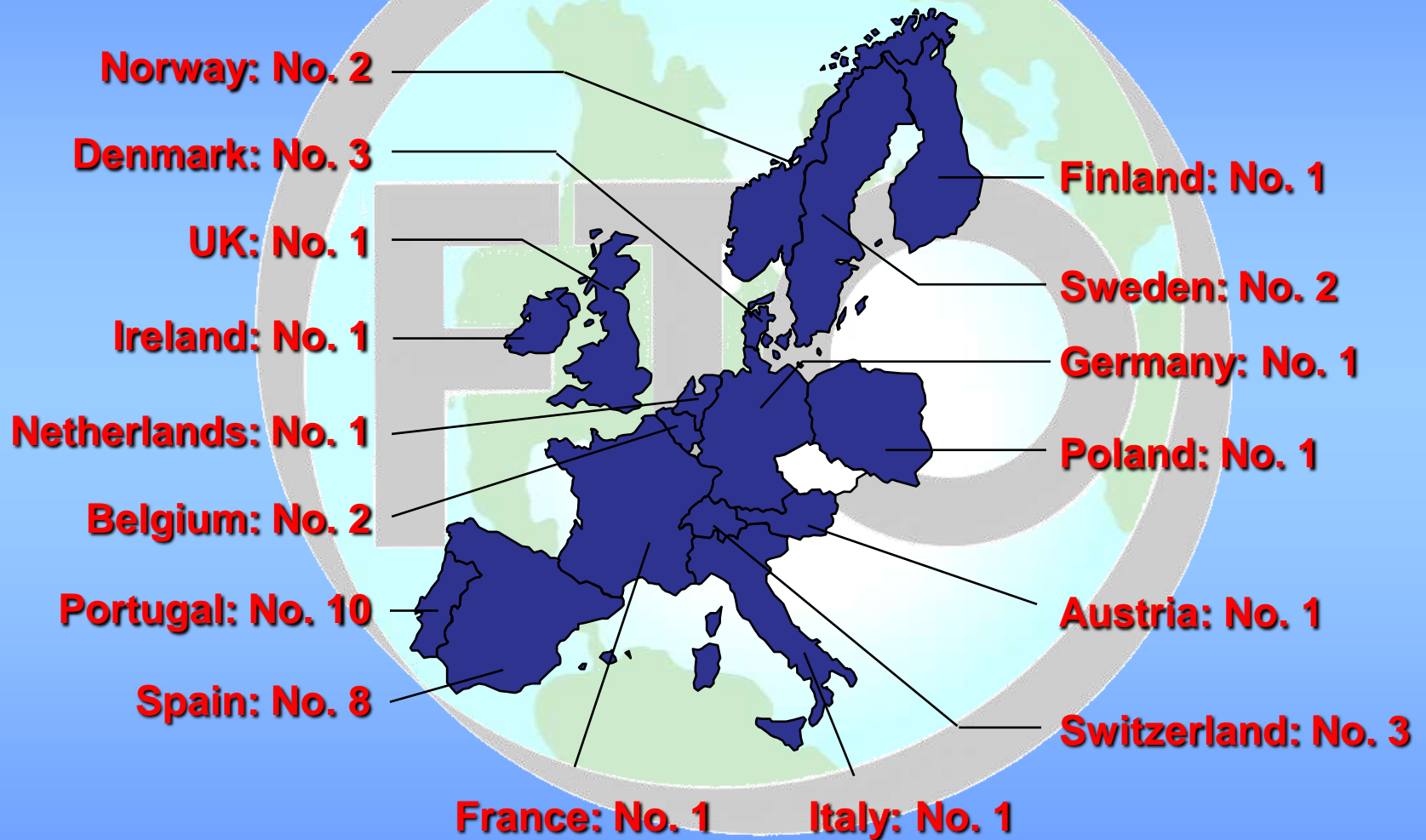
- **Working together - Industry standards**
- **Codes of practice**
 - **Fire**
 - **Hygiene**
 - **Pool**
 - **General Safety**
 - **Transport & Excursions**
- **Political lobbying / EU Fire Safety Directive**

STUART KIDD REPORT

Conclusions 1986 EU Fire Safety Recommendations

- **1995 - Cetan Apave report**
- **Non compliance**
- **Existing hotels not covered**
- **No uniform level**
- **No penalties**

World of TUI



Market positions by participants in 2000

FUTURE

- **European tour operators**
- **EU Fire Safety Directive**
- **International minimum standards**

Government intervention